

QHSE POLICY

Najma Consultancy committed to providing the highest quality services in human resources consultancy, occupational safety consultancy, occupational safety training, first aid training, and quality and standardization certificate issuing services. We recognize the importance of quality, health, safety, and environmental (QHSE) management in achieving this commitment, and we are committed to continuous improvement in all aspects of our operations. We committed to ensuring all services offered conform to the quality and the standards expected by and agreed with the customer through understanding all the requirements of ISO/IEC 17020.

Quality

We are committed to delivering services that meet or exceed our clients' expectations. We will achieve this by ensuring that our services are designed to meet our clients' needs, that our staff are trained and qualified to provide these services, and that we use the best available practices and technologies to deliver these services.

Health and Safety

We are committed to providing a safe and healthy working environment for all our staff and clients. We will achieve this by implementing effective occupational safety and health management systems that comply with all applicable laws and regulations, and by providing regular training and awareness programs to our staff.

Environment

We are committed to minimizing the environmental impact of our operations by implementing sustainable practices and by complying with all applicable environmental laws and regulations. We will achieve this by reducing our carbon footprint, minimizing waste and pollution, and by promoting environmental awareness among our staff and clients.

Quality, Health, Safety, and Environmental Management

We are committed to the continuous improvement of our QHSE management systems. We will achieve this by regularly reviewing and updating our policies and procedures, by conducting regular internal audits and assessments, and by implementing corrective actions as required.

Communication and Engagement

We are committed to engaging with our staff, clients, and stakeholders to ensure that we meet their expectations for QHSE management. We will achieve this by communicating regularly with our stakeholders, by providing them with information on our QHSE performance, and by seeking their feedback and input on our operations

The quality of services that Najma Consultancy provides shall instill trust of customers, company members and stakeholders, and the community in our commitment to provide customer satisfaction. We continuously improve our business processes while meeting or exceeding legal or regulatory requirements and appropriate international standards. Our customers are entitled to expect that the services cover their requirements in the statutory and regulatory requirements.

We recognize that the skills and involvement of our employees are essential for understanding and fulfilling the needs of our company and customers. Our personnel shall be competent with Quality Management systems used in the company; and continuously implement these policies and procedures in their working environment.

We at Najma Consultancy undertake the obligation to implement the quality policy throughout the company and observe all its provisions and committed to attaining this goal with enthusiasm, professionalism, team spirit, and with high sense of responsibility. We are committed to managing quality management systems effectively by developing, implementing, and maintaining a best practice, process-oriented, integrated management system. The policy will be communicated to all employees and will be subject to periodic review to ensure continued effectiveness.

Najma Consultancy services provided are in accordance and compliance with UAE laws and regulations, International standards for the inspections, other appropriate standards, and customer requirements.

The company ensures that staff will be made available to independent from the rest of the organization perform inspection activities as per the agreed Inspection Scheme.

Najma Consultancy's top management is committed to complying with ISO/IEC 17020 requirements and performing the activity impartially and with confidentiality.


Mr. Rohitashwa Mishra
CEO
Date- 10-04-2023

